

# SINGAPORE AIRLINES



BWN/SALES/10/001

6th January 2010

Dear Agents

**RE: CHANGE / CANCELLATION / REISSUANCE FEES EFFECTIVE 1JAN2010**

Effective 01Jan10 SQ has standardized the Change/Cancellation Fees for ALL fares (Market Fares and Published Fares). Please refer to the template below on the amendments:-

**1) MARKET FARES**

Booking Class	Repricing i.e Revalidation Fee (Change of Date) or Reissuance Fee		Refund/Cancellation Fee		No Show Fee
	Before 1st Flight has departed	After 1st Flight has departed	Fully Unutilised	Partially Utilised	After 1st Flight has departed
R,F,P,(A)	No charge		BND150	No refund	BND300
Z,C,J,(D)	No charge		BND150	No refund	BND200
S,Y,B,E	No charge		BND150	No refund	BND100
M,H,W	No charge		BND150	No refund	BND100
Q,N	BND30		No refund		BND100
V,T	Not allowed		No refund		BND100

**2) FULL PUBLISHED FARES**

Booking Class	Repricing i.e Revalidation Fee (Change of Date) or		Refund/Cancellation Fee		No Show Fee
	Before 1st Flight has departed	After 1st Flight has departed	Before 1st Flight has	After 1st Flight has	After 1st Flight has departed
R,F,P,(A)	No charge		BND150		BND300
Z,C,J,(D)	No charge		BND150		BND200
S,Y,B,E	No charge		BND150		BND100
M,H,W	No charge		BND150	No refund	BND100
Q,N	BND30		No refund		BND100
V,T	Not allowed		No refund		BND100

Please NOTE, in addition to the charges imposed by SIA, Century Travel Centre Sdn Bhd will charge B\$25 for admin fees.