

قوسٲ قلنچو عن ابد سنڊيرين برحد

新嘉利旅遊中心有限公司  
CENTURY TRAVEL CENTRE SDN. BHD.

(Licence No. KPSU/PK/84/25 TA)

No. 20A & 21A, 1st Floor, Darussalam Complex, Jalan Sultan, Bandar Seri Begawan BS8811, Brunei Darussalam.

Tel: 673-2221 747, 2236 671, 2221 948, 2220 250 Fax: 673-2227 747, 2220 636

E-mail: century@brunet.bn Website: www.centurytravelcentre.com

Postal Address: P. O. Box 747, B. S. B. BS8671, Brunei Darussalam.



The Green Heart of Borneo  
**BRUNEI**  
A Kingdom Of Unexpected Treasures

## SPECIAL NETT FARES (01 MAY 2008 – 31 MAR 2009)

### TERMS & CONDITIONS

1. **PERIOD OF APPLICATION**  
Fares are valid for sales/ticketing from 01 MAY 2008 until on and before 31 March 2009, for traveling effective 01<sup>st</sup> May 2008 onwards.
2. **TICKET VALIDITY**  
All tickets must be issued by 31 March 2009, validity in accordance with the fare type.
3. **INFANT FARES**  
Children under 2 years (not occupying seat) pay 10% of the adult normal published fare.
4. **ADVERTISING AND SALES**  
Restricted to Brunei area only.
5. **RESERVATION**
  - a) **BOOKING DESIGNATOR**  
Unless specified; the booking and ticketing class are as per the followings: -  
Business class fare basis - 'J' or 'C' Class  
Economy classes fare basis - 'B', 'H', 'K' and 'M' class  
Group booking (Economy Class) - 'G' Class  
**'M' and "G" Booking class are NOT eligible for Royal Skies Miles Accrual.**

#### **Notes:**

Options are given allowing children to be booked and ticketed as per the accompanying booking and ticketing class.

#### **b) TICKETING TIME LIMIT (TTL) as per BAB/04/07 dated 12 Oct 2007**

##### **Ex BWN for booking made:**

- Beyond 15 days before departure - Ticketing at 2weeks before departure
- Between 8-14days before departure - Ticketing at 1week before departure
- Between 7days before departure - Ticketing at 3days before departure
- Within 3days before departure - Immediate Ticketing

**Subject to change and BAB advice.**

#### **c) 3 OSI ITEM**

##### **The followings have to be inserted accordingly:**

- "AP Fares" – For advance purchased fares.
- GOVT Travel – For Government on Duty.
- SD- Student Fare

#### **MANGGIS OFFICE:**

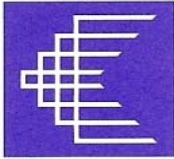
Unit 4, 2nd Floor, Hua Ho Manggis Mall, Simpang 232, Jalan Muara, Negara Brunei Darussalam.

Tel: 673-2341 747, 2340 928, 2340 929, 2340 930, 2340 931 Fax: 673-2341 777, 2340 932 Email: muaracentury@brunet.bn

#### **KB OFFICE:**

Unit No. 12, Block A, Lot 7065, Ground Floor, Bangunan Hj. Karim dan Anak-Anak, Jalan Jaya Negara, Kuala Belait KA1931, Negara Brunei Darussalam.

Tel: 673-3331 787, 3337 287, 3337 297 Fax: 673-3337 787 Email: kbcentury@brunet.bn



قوسٲ قلنجو عن ابد سنڊيرين برحد

新嘉利旅遊中心有限公司  
CENTURY TRAVEL CENTRE SDN. BHD.

(Licence No. KPSU/PK/84/25 TA)

No. 20A & 21A, 1st Floor, Darussalam Complex, Jalan Sultan, Bandar Seri Begawan BS8811, Brunei Darussalam.

Tel: 673-2221 747, 2236 671, 2221 948, 2220 250 Fax: 673-2227 747, 2220 636

E-mail: century@brunet.bn Website: www.centurytravelcentre.com

Postal Address: P. O. Box 747, B. S. B. BS8671, Brunei Darussalam.



The Green Heart of Borneo  
**BRUNEI**  
A Kingdom Of Unexpected Treasures

## 6. TICKETING

Self -Ticketing agents are allowed to issue any tickets.

Tickets Issuance for Non Self -Ticketing Agents should only be issued by Royal Brunei Airlines Ticketing Offices against agency's MCO, cash or cheque.

- a) The fare code must be printed in the tour box of the ticket.
- b) Re-issuance of ticket will be allowed from nett fare to higher fare level within a year from the date of ticket issued. An admin fee of BND75.00 will apply.
- c) All expired tickets will not be allowed for refund after a year from date of ticket issued.
- d) Re-issuance fee of BND75 for name typo error.
- e) i) No reissuance fee for any changes to inbound as long as within ticket validity.  
ii) Reissuance fee of BND75 for any date change on outbound except for YOW and YRT.  
iii) No reissuance fee for any flight changes on same day departure.
- f) Paper ticket surcharge of BND50 will be imposed if any request of any paper ticket in replacement of ET.

## 7. CANCELLATION AND REFUNDS

- a) Non- Self -ticketing agents - Refund will only be accepted at BI (BWN) issuing office.
- b) Self-ticketing agents – Refund are allowed by deducting through the Passenger Sales Return.
- c) Full refund is allowed with an admin fee of BND125.00 only to fully unutilized ticket within a year from the date of ticket issued.
- d) Partial refund is not permitted.
- e) NO-SHOW fee of BND75 shall apply for booking changed or cancelled within 4 hours before departure.
- f) **For GROUP – Please refer to BIKOM AGENT BULLETIN, BAB04/06 dated 16 Oct 2006.**

## 8. Advanced Purchase Fares

All advance purchased tickets are to be issued **2 calendar months** before departure.

Changes on outbound booking are not allowed after ticketed. However, open dated segments or changes on the return segment are still permitted after ticketed.

Please insert under OSI for all advanced purchase bookings as 3OSI AP FARES.

Ticket Validity – Refer to the fare sheet for validity by destinations.

e.g. 14 days' validity - For departure on 01JUL07, last day for the return journey should be 15JUL2007.

For partial or unutilized ticket, re-issue to the next higher market nett fare is allowed with a re-issuance fee of BND75 for Regional Routes and BND125 for International Routes.

Strictly no refund is allowed for unutilized, partially used ticket or a reissued advanced purchase ticket.

### MANGGIS OFFICE:

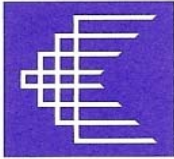
Unit 4, 2nd Floor, Hua Ho Manggis Mall, Simpang 232, Jalan Muara, Negara Brunei Darussalam.

Tel: 673-2341 747, 2340 928, 2340 929, 2340 930, 2340 931 Fax: 673-2341 777, 2340 932 Email: muaracentury@brunet.bn

### KB OFFICE:

Unit No. 12, Block A, Lot 7065, Ground Floor, Bangunan Hj. Karim dan Anak-Anak, Jalan Jaya Negara, Kuala Belait KA1931, Negara Brunei Darussalam.

Tel: 673-3331 787, 3337 287, 3337 297 Fax: 673-3337 787 Email: kbcentury@brunet.bn



قوسٲ قلنچو عن ابد سنڊيرين برحد

新嘉利旅遊中心有限公司  
CENTURY TRAVEL CENTRE SDN. BHD.

(Licence No. KPSU/PK/84/25 TA)

No. 20A & 21A, 1st Floor, Darussalam Complex, Jalan Sultan, Bandar Seri Begawan BS8811, Brunei Darussalam.

Tel: 673-2221 747, 2236 671, 2221 948, 2220 250 Fax: 673-2227 747, 2220 636

E-mail: century@brunet.bn Website: www.centurytravelcentre.com

Postal Address: P. O. Box 747, B. S. B. BS8671, Brunei Darussalam.



The Green Heart of Borneo  
**BRUNEI**  
A Kingdom Of Unexpected Treasures

9. **Stopovers**

Stopover is permitted with a surcharge of BND200 for every stopover on all Economy class fare types **except** Advanced Purchase fares surcharge of BND300. For Business class fare types surcharge of BND300 for every stopover

10. **Open Jaw**

Open Jaw is permitted. Higher fare to be applied except YEE6 fare type.

11. **Mixed Class**

Mixed class is permitted in the event of lower RBD that is not available for the inbound journey. RBD for the inbound journey **MUST** be higher than the outbound journey in a mixed class fare. Calculation of mixed class fare – Half round trip fare of each RBD will apply.

Conditions – The most restrictive one apply. Example: YEE30 and YRT fares are involved on mixed class, YEE30 conditions shall apply.

Mixed class on different compartment is also permitted (J & EY) with the same calculation applies. That is, half round trip of each RBD fare will apply. Again, the most restrictive rule shall apply. **Please take note that the calculation is applicable on Market Nett and Published fares only.**

Full published fare will apply should any abuse is being detected.

**“MIXED CLASS” must be shown in Endo box if mixed class fares/cabin applied.**

12. Travel must commence from point of origin and ticket coupons must be utilized in sequence. Passenger will be denied from boarding for ticket used out of sequence.

13. Royal Brunei Airlines reserves every right to alter price/ticketing conditions of the nett fare subject to prior notice.

**Group Tickets**

Group Booking Procedures: -

- a) Group bookings are to be made directly to sales office either by email, fax or call.
  - b) Upon confirmation, Group desk will stipulate time limit according to the group dateline on MR CHK (materialized check), DPST, NTBA & TKTG. Agents will then “CLAIM-IT” the group bookings.
  - c) All confirmed group bookings are subjected to deposit as follows
    - BKI – BND30 per passenger
    - Rest of the routes – BND50 per passenger
  - d) All group tickets must be issued at one time, and all passengers **must travel together**.
  - e) All group tickets issued must be in sequence and reported together. Applicable FIT fares will be billed if tickets not issued in sequence.
  - f) Restriction ‘**ex-BWN** Valid on flight and date shown only’ must be written on the endorsement and restriction column of the ticket.
- GV10 – 10 passengers must travel together inbound/outbound.

**MANGGIS OFFICE:**

Unit 4, 2nd Floor, Hua Ho Manggis Mall, Simpang 232, Jalan Muara, Negara Brunei Darussalam.

Tel: 673-2341 747, 2340 928, 2340 929, 2340 930, 2340 931 Fax: 673-2341 777, 2340 932 Email: muaracentury@brunet.bn

**KB OFFICE:**

Unit No. 12, Block A, Lot 7065, Ground Floor, Bangunan Hj. Karim dan Anak-Anak, Jalan Jaya Negara, Kuala Belait KA1931, Negara Brunei Darussalam.

Tel: 673-3331 787, 3337 287, 3337 297 Fax: 673-3337 787 Email: kbcentury@brunet.bn